

Client	State of New Hampshire, DHHS Bureau of Developmental Services (BDS)
Project	Supports Intensity Scale – Adult (SIS-A®) Needs Assessments
Timeframe	November 2023 - Present
Scope	<p>NH DHHS Bureau of Developmental Services contracted with PCG to implement to administer the Supports Intensity Scale-Adult Version (SIS-A) for all adults with intellectual or developmental disabilities (IDD). PCG hired assessors across NH and subcontracted with the American Association on Intellectual and Developmental Disabilities (AAIDD), the owners and authors of the SIS-A to provide initial training and access to the SISOnline system. PCG's efforts result in screening individuals to determine their level of need as well as programmatic support to ensure future program success.</p> <p>PCG's initial block of assessments is comprised of individuals new to services in BDS' HCBS programs. PCG was contracted to work through a large backlog of needed assessments prior to BDS updating its current payment methodology and support rates using the independent, reliable, and valid needs assessment.</p>
Key Achievements	<p>PCG's efforts within the successful implementation included a coordinated approach that involved the following:</p> <ul style="list-style-type: none"> ▶ Stakeholder engagement sessions involving statewide work groups, state program officers, individuals/families within the HCBS program, as well as agency staff. ▶ Intensive assessor training. ▶ Assessor's successful completion of the Interview Reliability Qualifications Reviews. ▶ Developed and implemented policies and procedures, including scheduling, training, and quality assurance processes. ▶ Developed and implemented an automated referral process ▶ Implementation of the SIS-A 2nd edition